

Security Bicycle Accessories
32 Intersection Street · Hempstead, New York 11551
516-485-6100 • 800-645-2990 • Fax 516-485-6117
Website: www.securitybicycle.com

OUR POLICY

WHOLESALE ONLY: Security Bicycle Accessories (SBA) distributes to retail bicycle dealers and framebuilders only!
You must have a business phone listing in company name, a state resale certificate, a picture of your storefront with signage and interior pictures of both your selling area and your repair area, and proof of liability insurance. SBA reserves the right to refuse a new account if the above conditions are not met.

TERMS: Unless stated on invoice, terms are:
Net 30 days from invoice date.
a) **SBA DOES NOT offer CONSIGNMENT** provisions for any product.
b) **CLOSEOUTS are FINAL SALES** and may not be returned for credit.
c) **SERVICE CHARGES** are 1-1/2% per month on unpaid balance on all past due invoices. An invoice is past due if not paid within our terms as stated on the invoice.
d) In the event the invoice is not paid when due and SBA refers the matter to collection, the purchaser shall be responsible for all legal, court and collection fees incurred by SBA.
e) Checks returned to us for any reason whatsoever, buyer agrees that SBA shall retain a security interest in buyer's personal property and/or fixtures for the amount due on the check plus an additional **\$50.00 service charge**. Our security interest becomes Null and Void upon payment of the check plus the \$50.00 service charge.
f) All new accounts are C.O.D. cash/certified check until we receive a signed credit application and satisfactory bank and trade references.

WARRANTY:

1. Any item found to have a manufacturing defect will be replaced subject to the policies of the manufacturer.
2. For authorized returns, replacement will be made only after inspection of the goods provided a manufacturing defect is found.

NO WARRANTY:

1. Goods purchased from SBA after one year of purchase date.
2. Damage occurring during shipment (claims must be presented directly to the carrier).
3. Threading on used products.
4. Damage or deterioration to the surface finish, aesthetics or appearance of the product.
5. Wheels are not guaranteed against broken spokes, dented or broken rims.
6. Saddles with bent or broken rails and worn or torn covers.
7. Where failure is due to the direct result of modification, normal wear, misuse or improper assembly or maintenance.
8. Any product found not to be defective, will be returned to the customer freight collect, or scrapped.

WARRANTY CENTERS: **SHIMANO** maintains its own warranty center as well as supporting official Warranty Centers. Please call **SHIMANO** at **800-423-2420** for information.
CAMPAGNOLO also maintains its own warranty center. Please call **CAMPAGNOLO** at **760-931-0106**, as we cannot accept Campagnolo products for warranty or replacement.

SHIPPING SBA's responsibility for the safe delivery of goods ceases when SBA is furnished the receipt of the carrier to whom goods were delivered for shipment. The buyer must file all claims for damage with the corresponding carrier. SBA may procure insurance to protect the buyer from loss during shipment and shall add the cost of insurance to the purchase price to be paid by the buyer. If you receive a damaged shipment, save the damaged carton and please call:
FEDEX at 1-800-463-3339
UPS at 1-800-377-4877

REFUSED ORDERS: All order placed by the customer and then refused, are subject to a 10% restocking charge

PRICE CHANGES: All prices are subject to change without notice.

LIABILITY: Security Bicycle Accessories, Inc. ("SBA") distributes products on an "AS IS" basis. SBA is not a manufacturer. The manufacturer may provide a warranty for the product. SBA does not warranty that products are free from manufacturing or design defects, nor that it is fit for any intended purpose, and does not make any warranty whatsoever, express or implied, with regards to any products.

SBA's entire liability and Customer's exclusive remedy for damages from any cause whatsoever including, but not limited to, non-performance or misrepresentation, and regardless of the form of action, shall be limited to the purchase price of the product.

ORDERING: Our minimum order is \$100.00 per invoice. Orders of less than \$100.00 are subject to a \$5.00 service charge. All back orders will be canceled. Special orders cannot be canceled or returned. When ordering by phone, please have the following information ready:

1. Your account number
2. SBA Product numbers if possible
3. Quantity needed

PAYMENT: All checks should be made payable to **SECURITY BICYCLE ACCESSORIES** and should include the following information:

1. Your account number
2. Invoice numbers being paid
3. If there are problems, please notify our credit office upon receipt of invoice.

You may call toll free 800-645-2990 and explain your problem.

For your convenience, we now include a Payment Remittance Advice Form with your monthly statement. **SECURITY BICYCLE ACCESSORIES** shall at all time retain title to all merchandise delivered to the buyer until payment is made for it.

CREDIT CARDS: We now accept MasterCard, Visa, Discover, American Express and Debit cards for payment of your invoices.

Please provide the following information when placing your order:

- Credit Card Number
- Expiration Date
- Name as it appears on the credit card

DISCREPANCIES AND SHORTAGES: **PLEASE DO NOT DEDUCT UNAUTHORIZED CREDITS.**

Any error or shortages must be reported to SBA within 48 hours (two working days) after your receipt of the goods to receive credit. **NO EXCEPTIONS. The buyer must make CLAIMS for loss or damage in transit DIRECTLY WITH THE CARRIER.**

RETURNS: Returns will be accepted only when identified by a SBA Return Authorization Number. Unauthorized returns will be **REFUSED** and returned to sender.

Defective items and SBA shipping errors will be credited or replaced at our discretion. All other returns are subject to a **15% RESTOCKING CHARGE.**

In order to obtain a **RETURN AUTHORIZATION NUMBER**, please furnish the

following:

1. Invoice number purchased on
2. Reason for return
3. Price paid

This information will enable us to credit your account properly.

FRAMEBUILDERS: Our OEM Framekit program is designed for use on your frame sets only. Due to agreements with many of our vendors, we cannot allow items within our Framekits to be resold in any manner as individual items. Failure to comply will result in our inability to sell you Framekits on an OE basis.